



To All Prospect Employees:

A few weeks ago, I attended our first Safety Fairs of the season. The COVID-19 was the Coronavirus and we were following the initial precautions given out by the CDC. Soon after, this situation escalated and we are now facing a pandemic that has been unprecedented in modern history.

For over 54 years, Prospect has been focused on providing a safe work environment for its employees, customers and by extension their families and people who care for them. This is still our top priority. We are following all of the guidance that has been made available to us from our airline partners, airport community, the World Health Organization (WHO), other health officials, and, most importantly, the Centers for Disease Control and Prevention (CDC.gov).

Prospect has implemented its Pandemic Response Plan and is following the command and control functions of that plan to adhere to CDC safety guidelines. You are seeing and hearing daily briefings and postings alerting you to changes necessary to reinforce the aggressive preventative and hygiene measures to limit exposure for employees and customers so that everyone remains healthy and safe.

This pandemic has severely impacted the airline industry and our jobs. There are only a couple of times in Prospect's history that a crisis of this nature has ever happened and one of them was 9/11. It is horrible and the uncertainty of the availability of work is an additional stress that no one needs especially when we are all already worried about COVID-19! When there are no flights, there is no work and that puts us in the awful situation of having to make incredibly difficult staffing decisions (such as layoffs) that seriously impact you, our dedicated staff. We are concerned for every one of you, but we are very hopeful this crisis will end soon. We look forward to when our operations can return to normal with our full team back together in full swing.

I want to thank all of you for doing your best every day to make sure whatever is asked of us is done. It may take a while for the airline industry to get back up and running, but it is an essential part of our country's infrastructure that has weathered many storms before. We have had countless compliments on how amazing our work force is and how we have stepped up. Prospect is lucky to have you. Please take care of yourself and your family and we will make it through this stronger than ever.

Stay safe,

Vicki and the Senior Management at Prospect