



13 November 2008

Mr. Robert Wala
Prospect Airport Services
2130 South Wolf Road
Des Plaines, Illinois 60018

Dear Robert:

On behalf of Honor Flight Chicago, I extend our heartfelt thanks for the work you and your hardworking employees have done to make our mission to bring WWII vets from Chicago to DC a reality. In 2008, our inaugural year, we flew five times (6/11, 6/25, 8/20, 9/17 and 10/22) through MDW and brought 300 veterans and 200 guardians to Washington for a day that will live in their memories forever.

From the moment our folks arrive at MDW, your employees are there working hard to help us make this logistically-challenged day one to remember for our vets. The wheelchairs are one of the most cumbersome and unwieldy parts of our day and your folks at MDW have worked out a great system that really moves our chairs from storage to the gates and back. Our veterans feel especially honored as they are escorted through the airport by your personnel.

You have every reason to be proud of your co-workers. They meet us bright and early in the morning and they are faithfully waiting for us as we disembark on our returns. Our veterans love to see the personnel lined up on the jetbridge clapping as they come home. Your team is a great one – and is ably managed by Renata, who is most helpful.

We thank you all for their above and beyond service to Honor Flight Chicago and, more importantly, to our WWII veterans. They above all people have earned every honor and thank-you we can give them. We look forward to working with you in 2009.

Yours very sincerely,

Jeanmarie Kapp

Jeanmarie Kapp
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